

INSCAN's Accessible Customer Service Policy is intended to meet the requirements of the Accessibility Standards for Customer Service, ON Reg 429/07 under the Accessibility for Ontarians with Disabilities Act 2005 and applies to the provision of goods and services to our customers.

INSCAN will make every reasonable effort to ensure its policies, practices and procedures are consistent with the principles of dignity, independence, integration and equal opportunity.

We welcome your comments to assist us with monitoring and improving our services.. We would like to hear your comments, questions and suggestions about the provision of our goods and services to people with disabilities.

Please tell us the date, time and location of your visit/interaction:

DATE	TIME
LOCATION	

1. Were you satisfied with the customer service we provided to you?
yes no somewhat
 comments: _____


2. Was our customer service provided to you in an accessible manner?
yes no somewhat
 comments: _____

3. Did you have any problems accessing our goods and services?
yes no somewhat
 comments: _____

If you wish to be contacted by a representative, please provide your information
 Contact Information (optional)

Name _____ Phone Number _____

Email _____

Safety Management System	
SAF-13 Accessible Customer Service Feedback	

Please submit your feedback using one of the following methods:

email your completed form to info@inscancontractors.com

submit your completed form **in person**

submit your completed form via **mail** to:

Inscan Contractors Inc
212 Wycroft Road Unit 32-34
Oakville, ON L6K 3T9

Visit or call 1-800-363-3576 ext 0 to **verbally** submit information.

Should you require an alternate method of submitting your feedback, please contact info@inscancontractors.com or phone 1-800-363-3576 ext 0

Customers who provide formal feedback will receive acknowledgement of receipt of their information along with any resulting actions based on concerns or complaints that were submitted.

We appreciate your time and your suggestions. If you have any questions or concerns about this policy or its related procedures, please do not hesitate to contact us.

Thank you,

Tom Kelly



President
Inscan Contractors Inc.

Quality work, completed safely and on time.